



FROM DISPUTE TO DECISION

NCAT STRATA JOURNEY

Prepare the issue, evidence, application and next steps

WHAT IS NCAT?

NCAT is the NSW Civil and Administrative Tribunal. It can make orders in many strata and community disputes.

Think of it like this...



**A CLEAR CASE NEEDS THE RIGHT PARTIES,
THE RIGHT ORDERS AND RELIABLE EVIDENCE**

BEFORE APPLYING

- ✓ Define the real issue
- ✓ Confirm authority and legal basis
- ✓ Try to resolve it
- ✓ Complete mediation where required
- ✓ Check time limits and advice needs

BUILD THE FILE

- Chronology
- Plans and by-laws
- Photos, reports and correspondence

SEE THE JOURNEY

A CONTROLLED FILE MOVES FROM PROBLEM TO EVIDENCE, RESOLUTION, HEARING AND ORDERS



NCAT DOES NOT

- ✗ Prepare the case for you
- ✗ Choose the orders you should seek
- ✗ Fix missing authority or evidence
- ✗ Guarantee the outcome
- ✗ Replace legal advice where rights are significant

QUICK QUESTIONS

Is mediation usually required?

For most strata and community disputes - check exceptions.

What orders should be requested?

Only orders supported by the legal basis and evidence.

What happens after the hearing?

Read the orders, diarise dates and obtain advice if needed.

ASK FOR THE RIGHT ORDERS

- Correct parties
- Clear legal basis
- Outcome the Tribunal can order

CONTROL THE NEXT STEPS

- Serve evidence
- Attend and follow directions
- Record and comply with orders



STRATA IQ ACADEMY

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CONNECTED LEARNING: Disputes, Mediation & NCAT

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